Case Study:

Over 1500% ROI with an Integrated Inbound
Marketing Program





Successfully implementing the inbound marketing methodology requires a cohesive and comprehensive approach to all of the available tools and strategies related to inbound marketing. Your organization needs to focus on marketing strategy, content, digital amplification and measuring the results. In this case study, we discuss how we worked with one of our clients to drive growth at all levels of the business using integrated inbound marketing.

LeadsCouncil is an independent association, whose members are companies in the online lead generation industry from buyers to sellers, technology solution



providers and investment professionals. All members are united in a common goal of promoting best practices and fostering trust regardless of their vertical. LeadsCouncil has been using HubSpot since March of 2018, and engaged with Prism Global Marketing Solutions in April of 2020 to drive inbound activity such as brand awareness, website sessions, new leads, and member acquisition.

LeadsCouncil has a lot of great content such as whitepapers, webinars, and live virtual events happening monthly. After a thorough content audit of what they had available, and some of the new content that they may want to create, we developed an inbound marketing program to help drive their digital initiatives, including: Email marketing, marketing automation, social media, and conversion rate optimization.



What Were the Results?

Overall Traffic and Growth Numbers



- **90% increase** in website sessions
- **▶ 153% increase** in new leads

Webinar Promotion

Through emails, social, blogs, and website pop-ups, we helped LeadsCouncil drive a significant number of registrants and new contacts to their live and on-demand webinars. This helped to encourage engagement with prospective members and existing members since live events have been on hold due to COVID-19.

- 2,079 registrants (both landing page submissions and pop-up form submissions)
- **№ 894 new contacts** from webinars
- **▶ 49% view** to submission rate on landing pages
- Average click-through rate of 21% on pop-ups with a form conversion rate of 68%



Conversion Rate Optimization

To focus on new lead generation, it was essential to optimize their website for conversion. To do this, we added calls-to-action and embedded forms throughout the most relevant pages of the website to capture new subscribers. To determine the pages and placement, we leverage the HotJar integration with HubSpot for heatmapping.

VIEWS	TOTAL SUBMISSIONS	VIEW TO SUBMISSION RATE	NEW CONTACTS
5,944	2,164	36.41%	917
359.35%	4 ,818.18%	4 970.68%	3 ,886.96%

- **ு 3,887% increase** in new contacts
- **4,818% increase** in total submissions

In addition, we leveraged pop-up forms to drive top-of-the-funnel subscribers to engage them further through email marketing and social media. This resulted in 429 submissions through pop-up forms, which is a 14,200% increase from the prior year.

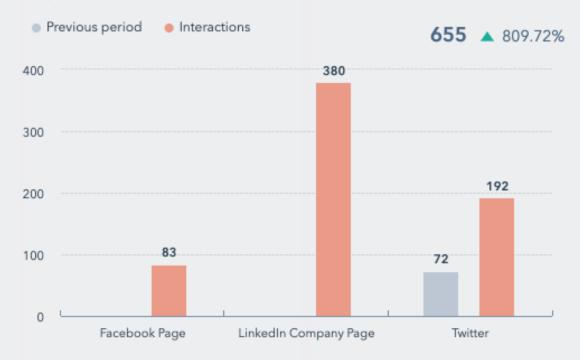
VIEWS	CONVERSION RATE	SUBMISSIONS
12,144	3.53%	429
1 ,684.62%	▲ 83.7%	1 4,200%

Amplified Social Media Engagement

Since LeadsCouncil has so much helpful content for their audience, it was important to leverage social media as an element of their inbound marketing strategy. By having a consistent approach to promoting LeadsCouncil and thought leadership content, they were able to see dramatic results in social media.



Posts published between 1/1/2020-12/31/2020 vs. 12/31/2018-12/31/2019



- **▶ 487% increase** in sessions to the website from social
- **▶ 60% increase** in social media audience
- **25% increase** in published posts
- **▶ 809% increase** in interactions
- **▶ 518% increase** in clicks
- **▶ 459% increase** in shares

Improved Email Marketing & Marketing Automation

Email marketing is an important element to any inbound strategy to connect with prospects and customers with the most helpful and meaningful content. Through a combination of promoting webinars, blogs, other virtual events, and whitepapers, LeadsCouncil saw a tremendous increase in email engagement.

SENT	OPEN RATE	CLICK RATE
79,829	25.37%	2.69%
75 Emails	20,150 Opened	2,135 Clicked
1 ,774.36%	4 1.62%	1 9.41%

- □ 41% increase in email opens
- **▶ 19% increase** in email clicks
- **▶ 15% decrease** in unsubscribes
- **ு 3,504% increase** in website sessions from email

In addition, LeadsCouncil uses **Seventh Sense, a HubSpot integration,** for send time optimization for emails. This has helped us improve email engagement rates by sending emails to contacts at a completely personalized day of the week and time of day based on the data that is available in HubSpot for email activity. By doing this, we saw an increase of 875 contacts who re-engaged with email who were not active in email marketing for the last 12 months. This is a 130% increase from the prior year when tracking re-engaged contacts.

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